



NTSB National Transportation Safety Board

Office of Aviation Safety

Human Performance Issues

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“Sterile Cockpit” Information

- Informal banter during flight
- Essential communications required below 10,000 feet
- Compliance with rule would have increased focus on standard procedures

Fatigue Information

- Fatigue considerations
 - Early awakening
 - Long duty day
 - Demanding workload
- Performance deficiencies associated with fatigue

Human Performance Factors

Two factors jointly contributed to crew's performance

- Professional demeanor
- Fatigue



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